



California Children Services A Comprehensive Overview

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Presentation Objectives

Increase participants' understanding of:

California Children Services (CCS)

Diagnostic and Treatment Program and
Medical Therapy Program

Specific services provided by CCS

Who is eligible for CCS?

What is the process?

How CCS relates to Medi-Cal and other health
plans

CCS responsibility to clients, families and the
community



What is California Children Services?

- CCS is a statewide program that arranges and pays for medical care for children with disabling medical conditions
- Established in 1927 by the California Legislature
- Currently provides services to 175,000 children in California



Diagnostic and Treatment Program

DIAGNOSTIC

- When CCS medical condition is suspected CCS can pay for evaluation to determine diagnosis
- No financial eligibility required



TREATMENT

When child has CCS eligible medical condition, CCS may provide:

Doctor visits, hospitalization, surgery, occupational and physical therapy, lab tests, x-rays, equipment, medicine, organ transplants, transportation



Case Management

Medical Case Management is provided for every child in CCS

- Determine eligibility
- Evaluate needs for specific services
- Identify appropriate providers
- Coordinate care with families and providers
- Authorize medically necessary care



Appropriate Treatment Plan, Providers and Facilities

- Review treatment plans
- Authorize services to experts/specialists
- Authorize services to CCS approved hospitals and facilities
- Authorize Special Care Centers – offers team approach



Who is eligible for CCS Treatment Program?

- Children under 21 years of age
- Permanent residents of California
- Family income less than \$40,000 per year
- Family income over \$40,000 but cost of medical care will exceed 20% of family income
- Physically disabling medical condition



Medical Therapy Program

- Provides Physical and Occupational Therapy
- Provides Medical Therapy Conference
- For children with cerebral palsy and other neurological or musculoskeletal disorders
- Located in Medical Therapy Units in public schools in El Cerrito, Alamo, Antioch and Concord



Who is Eligible for CCS

Medical Therapy Program?

- Children under the age of 21
- Children who are permanent residents of California or who are enrolled in public school
- Children with cerebral palsy or certain other neuromuscular conditions
- No financial eligibility requirement



What is the process for entering the CCS Program?

- Child's condition is found
- Referral is made
- CCS application is completed by family
- Child's eligibility is determined
- CCS services are provided



How does CCS relate to Medi-Cal and other health plans?

Medi-Cal

- Medi-Cal is California's Medicaid program and provides health insurance for low- income families
- There are several types of Medi-Cal including fee-for-service, Medi-Cal managed care, share of cost, and waiver programs



CCS Carve Out

- In the 1990's California began to require many children in Medi-Cal to join managed care plans
- Children enrolled in Medi-Cal may have primary care provided through a managed care plan, while services for their CCS eligible conditions are provided through CCS, "carve out"



Healthy Families

- California's State Children's Health Insurance Program
- Provides health benefits to children of low-income families who do not qualify for Medi-Cal (higher income allowed)



- Approximately 70% of California's children in CCS are covered by Medi-Cal
- Medi-Cal pays for their CCS care
- Approximately 3% of California's CCS children are covered by Healthy Families
- 27% are "CCS only" (paid by State and Co)



- Children with Medi-Cal or Healthy Families coverage receive primary care through their insurance plan with CCS covering only the care related to their CCS medical condition
- Children with other private insurance may also have CCS as a secondary insurance for care not covered



CCS Coordination with other programs

- Regular Education/Special Education
- Early Start
- Regional Center
- CARE Parent Network



Families' Rights

- Family-centered care
- coordinated, collaborative, community-based and culturally competent
- Respectful and dignified treatment
- Uncensored information about your child's medical condition and other resources
- Confidentiality of information provided to CCS
- Timely processing of eligibility determinations and treatment authorizations



Families' Responsibilities

- Complete and sign CCS program forms
- Apply for and cooperate with Medi-Cal if asked to do so by CCS
- Pay any required program fees
- Keep appointments
- Use health insurance when possible
- Keep CCS informed
- Use only CCS approved MD for CCS condition



Appeals

- If family disagrees with treatment decision
- Must be in writing
- Step one – informal review with County CCS office
- Step two – formal meeting, Fair Hearing, with hearing officer



Medical Home

“Medical Home” is a concept developed by the American Academy of Pediatrics to improve coordination of care for children with special health care needs.

Children and families receive care from a primary care provider whom they trust, acting in partnership with the family to identify and access medical and non-medical services needed to help children achieve their maximum potential.



Questions?